



**YSGOL
AFON WEN**

School Lane, Hawthorn, Pontypridd CF37 5AL
Telephone : 01443 841228
Headteacher : Mrs C Crockett

What is iPayimpact?

iPayimpact is the online system used to pay for school dinners securely without sending cash into school. It allows you to top up and view account balances, view meal purchases, and receive automatic receipts.

1. Registration – Getting Started

You can register using the iPayimpact app or through the website. The app is recommended for faster access and notifications.

Step 1 – Download the App

- Search “iPayimpact” on the Apple App Store or Google Play Store.



iPayimpact
CRB Cunninghams
4.7 ★

Step 2 – Open the App and Select 'Register'

The screenshot shows the iPayimpact website interface. At the top is the iPayimpact logo with the tagline 'YOUR SCHOOL PARTNER'. Below the logo is the text 'Sign in to your account'. There are two input fields: 'Username*' and 'Password*'. The 'Username*' field has a 'Recover Your Username' link. The 'Password*' field has a 'Reset Your Password' link. Below the password field, a red error message states 'The Password field is required.' There is a blue 'Log On' button. Below the button is the text 'Or:'. There is a grey 'Register' button. Below the button is the text 'Need more help? Read our FAQs.' At the bottom, there is a section for 'or login via' with a 'mygovscot myaccount' logo. Below this logo is the text 'The option used by many councils in Scotland. What is mygovscot myaccount?'.





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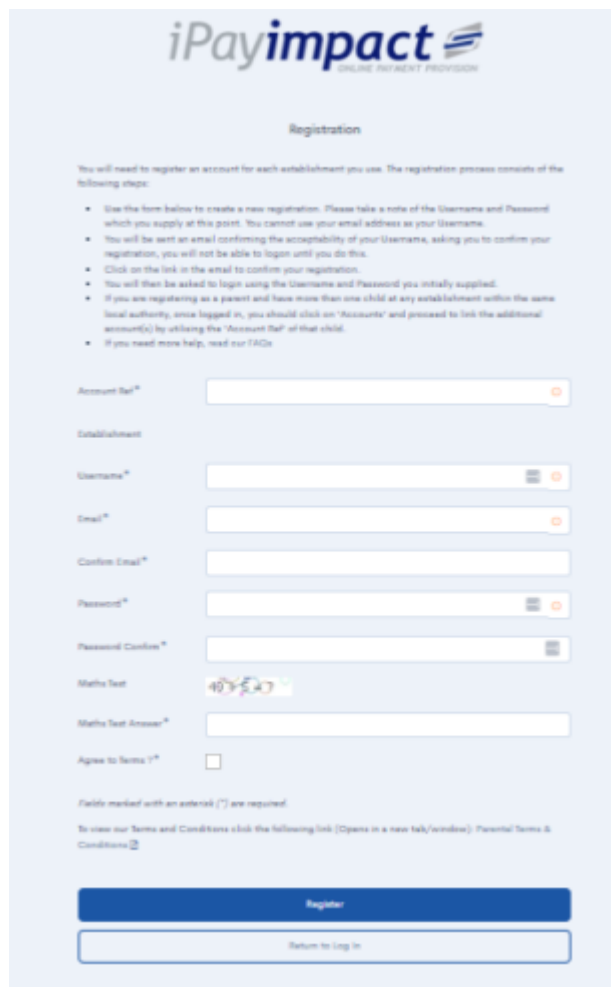
Step 3 – Enter Your Child Account Reference

This unique “onboarding” code is provided above and is different to your current payment reference number. Enter it exactly as shown. If you have more than one child, you will receive a separate code for each.

Step 4 – Complete Your Details

You will need to complete the following fields:

- Username
- Email
- Confirm email
- Password
- Confirm password
- Maths test answer
- Tick 'Agree to Terms & Conditions'



The image shows the iPayimpact registration form. At the top is the iPayimpact logo with the tagline 'ONLINE PAYMENT PROVIDER'. Below the logo is the heading 'Registration'. A paragraph explains that an account must be registered for each establishment and lists the steps: 1. Use the form to create a new registration, noting the Username and Password. 2. An email will be sent for confirmation; login is not possible until confirmed. 3. Click the link in the email to confirm registration. 4. Login with the supplied Username and Password. 5. If registering as a parent with multiple children, link additional accounts. 6. Read the FAQs for more help. The form fields include: 'Account Ref*' (text box), 'Establishment' (dropdown menu), 'Username*' (text box with a strength indicator), 'Email*' (text box), 'Confirm Email*' (text box), 'Password*' (text box with a strength indicator), 'Password Confirm*' (text box), 'Maths Test' (image of a math problem: 40 ÷ 5 = 8), 'Maths Test Answer*' (text box), and 'Agree to Terms?' (checkbox). A note states that fields with an asterisk are required. A link for 'Parental Terms & Conditions' is provided. At the bottom are two buttons: a blue 'Register' button and a white 'Return to Log In' button.





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Step 5 - Activate Your Account

An activation email will be sent to the email you entered. Click the link inside to activate your account before attempting to log in.

Step 6 – Log In

Once activated, return to the app and log in with your username and password.

Step 7 – Linking Additional Children

If you have multiple children, go to the 'Accounts' section and select 'Link a New Account'. Enter each child's Account Reference.

Frequently Asked Questions (FAQs)

Can I view my child's dinner balance?

Yes. You can check your child's balance at any time through the iPayimpact app or website.

On the App

1. Open the iPayimpact app
2. Select your child
3. The current dinner balance is shown clearly on the main screen
4. You can also tap into History to view previous top-ups or purchases (if enabled)

On the desktop URL

1. Log in at www.ipayimpact.co.uk
2. Go to Accounts
3. Select your child
4. The balance is displayed at the top of the page

Balances normally update instantly after a top-up, though it may take a minute or two if the system is busy.

How do I top up my child's dinner balance?

1. Log into the app or website
2. Select your child
3. Choose 'Dinner Money / School Meals'
4. Enter amount
5. Pay.
6. The balance normally updates instantly.





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Can I see my child's meal purchases?

Yes, go to:

1. Accounts
2. Select Child
3. History
4. Meal History

I didn't get an activation email — what should I do?

Check your spam folder. If not received within 10 minutes, confirm your email address is entered correctly

The Child Account Reference isn't working

Check for common errors (0 vs O, 1 vs I). If it's still not working, contact the school office to confirm the code.

I forgot my password

Use the 'Forgot Password' link on the login page. A reset email will be sent to you.

Will I get notified when the balance is low?

Yes. The app can send low balance alerts — enable notifications on your phone.

My child receives Free School Meals (FSM). Do I still need an account?

Yes. FSM daily allowance is added automatically, but parents still need an account to view purchases and add funds for extras.

